



PERSONAL HEALTH INFORMATION AND PRIVACY

Ontario has a law that protects your personal health information

You have the right to know how we may use and give out your personal health information and how you can get access to it.

Please ask to see our Brochure and Privacy Statement for more details on our privacy practices.

WHO CAN USE AND SEE YOUR PERSONAL HEALTH INFORMATION

Your personal health information must be kept private and secure.

You or a person who can legally make decisions for you about your personal health information can use and see it. Your personal health information is shared among the people who provide you with health care. We may collect, use and give out your personal health information to others as reasonably necessary to:

- provide you with health care,
- communicate with or consult other health care providers or students in training for your health care,
- get payment for your health care, including from OHIP and private insurance, and
- report as required or permitted by law.

There are certain other circumstances where we may be required give out some of your personal health information. If you want to know more, please see our Brochure, or speak to us.

YOUR RIGHTS AND CHOICES

You or a person who can make decisions for you about your personal health information have the right:

- to see and get a copy of your personal health information;
- to ask us to make corrections to inaccurate or incomplete personal health information;
- to ask us not to give out your personal health information to other health care providers – we will not give out this information unless required or permitted by law to do so; and
- to be told if your personal health information is stolen, lost or improperly accessed.

There are certain exceptions to these rights – please see our Brochure for more information.

WHO YOU CAN TALK TO ABOUT YOUR DECISIONS

Where you give us permission to use or give out your information, you may change your mind at any time.

However, sometimes the law allows or requires us to give out your information without your permission.

For more information, please see our Brochure.

To make your choices, please speak to our Contact Person below.

OTHER IMPORTANT INFORMATION

We are required to keep your personal health information safe and secure. We will get your permission before we give out your personal health information to others

- who want to offer you their products or services, or
- for certain research projects where your consent is required.

Please ask us or see our Brochure for more details.

HOW TO REACH US

If you have questions or concerns about our privacy practices, please speak to Our Contact Person:

Name: Caroline Rafferty, OSFHT Privacy Officer Phone Number: 519-470-3030 ext 113